CATHCART & CDHA Cathcart & District Housing Association STANDARD



The Newsletter of Cathcart & District Housing Association

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SEASON'S GREETINGS

From the staff & committee at CDHA

CHRISTMAS HOLIDAYS:

THE OFFICE WILL BE CLOSED FROM 12 NOON ON TUESDAY 24 DECEMBER 2013 AND WILL REOPEN AT 9 AM ON MONDAY 6 JANUARY 2014.

During that time emergency numbers will be in operation and are noted below. We must stress that these numbers are for genuine emergencies only such as loss of power, boiler break down and burst pipes. Routine repairs will be carried out as soon as normal business hours resume in January.

The Police at Aikenhead Road have emergency contact numbers for a member of staff if required. 0141 532 4900

CATHCART & DISTRICT HOUSING ASSOCIATION EMERGENCY CALL OUT NUMBERS

Electrician: Power-lite Electrical Services
Plumbers/Central Heating: City Building
Joiners/Builders/Glaziers:
Barr & Maxwell
City Building
Door Entry/Aerials: City Building

07836 700754 0800 595 595

0141 881 1937 / 07702 262631 0800 595 595 0800 595 595 As we close the door at the end of the year
We wish all our customers Christmas cheer
The year has been busy it's time for some leave
The office will close on Christmas Eve
We hope for joy and peace and fun
And some festive cheer now the wrapping's all done

During the holidays you'll not be alone With all our contractors at the end of a phone We ask that you recognise a state of emergency A leak, or no lights of course there is urgency But if it's not serious then please don't be rash To wait until January will save us some cash

We will open the office on January sixth
All that is broken will quickly be fixed
We'll hit the ground running and attend to your needs
New kitchens and bathrooms just some of our deeds
We pray for calm weather to minimise damage
But we know from experience the wind can be savage

So thank you again for all your support
As we bring you this newsletter, the year's last report
We look forward to the challenges of next year's development
Our forward planning will soon become evident
We'll be back in touch once the hols are all clear
In the meantime

MERRY CHRISTMAS AND HAPPY NEW YEAR!

PREPARING FOR WINTER

Recent winters have brought severe cold weather and high winds.

But even an average winter is likely to include cold snaps and snowfalls, ice, storms, high winds, heavy rain and fog. Some parts of Scotland can be affected more than others, and weather has the ability to disrupt our daily lives, whether that's by flooding, blocked roads, uprooted trees, power cuts or burst pipes at home.

The Scottish Government has published information about preparing for winter at www.ReadyScotland. org/ which contains some practical advice and simple steps people can take to protect themselves, their families and their businesses. The link to the specific Ready Winter information can be found here http://www.scotland.gov.uk/Topics/Justice/public-safety/ready-scotland/Winter



Don't Fuel Anti-Social Behaviour

Anti –social behaviour can be devastating to those living around the culprit, but at this time of year incidents can be magnified more than any other time by drinking to excess.

It is well known that drink plays a big part in anti-social behaviour and statistics show that young people are more likely to contribute to this than older people. This can cause more vandalism, fights and noise nuisance to other residents.

The festive season should be enjoyed by all and we ask young people to give consideration to their neighbours when partaking of Christmas parties etc.

Street drinking is against the law but that should not mean overcrowded houses with parties going on until the small hours, hence causing disturbance to others residing there.

So please enjoy the holidays but try to give consideration to others enjoying a quieter time. If you are having friends round be responsible, tone the music down after midnight and always ensure that your guests do not leave litter behind. You are responsible for the people that visit your flat and any mess should be cleaned up by you the tenant after events.