

CATHCART STANDARD



The Newsletter of Cathcart & District Housing Association

WINTER 2019 • ISSUE 36

The Year's growing older the nights are dark and long
Amidst snowflakes and headlights the echo of Christmas song
It's the end of the decade, in another ten year's time
Who can say what we'll find what lies waiting down the line
At the end of twenty nine!

In January we dive straight into 2020
With development, technology and legislation a plenty
We will bring in new houses, review systems and rules
Our repairs team on standby with all the right tools

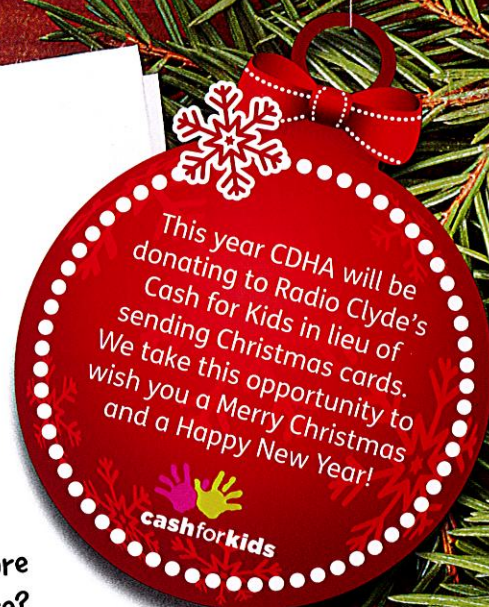
The world won't stand still and there'll be changes for sure
We embrace new requirements but are they always a cure?
Some people are happy with the way things have been
Is all change for the better? It remains to be seen.

We'll be cleaning the gutters and checking the drains
We'll look at lopping trees and tidying up lanes
All part of our commitment to the community we serve
We take it on board if you report what you observe!

You will be familiar with our service as we stop for a break
If you have an emergency it's not a headache
Please call our contractors who will assess and attend
They will make it safe at the time – but may call back to mend

Please read the instructions detailed inside
The numbers and contractors are all in the guide
Be reminded as always to use them with care
Call them out wrongly the cost you will bear

**So all that remains is to thank you for your
support and wish you festive cheer
Health wealth and happiness and a
very prosperous New Year**



Emergency Contact Details

During the holiday period our repairs and maintenance service will be emergency only.

Winter Holidays

The office will be closed from 11am on Tuesday 24th December 2019 until Monday 6th January 2020.

During that time emergency numbers will be in operation and are noted below. It is important that you recognise these numbers are for **genuine emergencies only** such as loss of power, boiler breakdown, and burst pipes. Routine repairs will be carried out as soon as normal business hours resume in January.

Please ensure that you phone the relevant trades:

- **Power-lite Ltd (Electrical, Joinery, Plumbing)**
0141 954 5151
- **Power-lite Ltd (Alternative Mobile Number)**
07836 700 754
- **City Building (Boiler, Gas and Roofing)** 0800 595 595.

City Building will observe the festive closure from 12.00 noon on Tuesday 24th December 2019 through to 8.00am on Monday 6th January 2020.

All call-outs and repair requests received during this period will be classed as **OUT of HOURS** and will be subject to a minimum of 1 hour per man call-out charge at standard call-out rates.

The Affordable Warmth Dividend Winter Fuel Payment for Residents of 80 Years Old or Above

The Affordable Warmth Dividend is a one off payment of £100 made by the council to all Glasgow residents aged 80 or over to help keep them warm during the winter months.

All residents who received a payment last year **do not need to apply** and should have received their payment before 15 November 2019.

All residents who have turned 80 since 1 April 2019 will need to apply for the dividend. There are several ways in which residents can apply for the dividend:

- Online
- Via the website where they can download the form

- By phone – residents can phone 0141 287 7961 and request an application form

Further information can be obtained by visiting www.glasgow.gov.uk/awd or by calling 0141 287 7961.

Alternatively contact the Housing Association on 0141 633 2779, to speak with our Money Advice Officer, Geraldine, who can assist you in making this claim for the first time or chase an existing claim if you have not received your payment yet. Appointments can be carried out in the Association's offices on Wednesday mornings or home visits can be scheduled if this is a more suitable option.

We have launched a new Facebook page



We would like to invite you all to join the Facebook page and encourage all of our tenants to join, like and share it.

Keep an eye out for News from Cathcart & District Housing Association. Updates, including the development at the former Holmlea Primary School and the bike rack pilot scheme.

We would also encourage you to get involved and share any exciting news or events in the Cathcart, Battlefield and Mount Florida area.

Our new page can be found at:
www.facebook.com/cathcartdistrictha/

If you are interested in becoming a member of the Association please check out the Get Involved page on our website:

www.cathcartha.co.uk/content/membershipassociation



Betty's Corner

Betty sadly passed away at the start of summer this year. She brightened up the day as well as the Gavinton Street complex grounds. She loved to do some planting and her friends will take care of her corner for years to come. Betty has been and will always be missed.



Winter Competitions

Try our children's Winter word search. Every entry returned to the office by Wednesday 18th December 2019 will be entered into our prize draw.

Words can go horizontally, vertically and diagonally in all eight directions. Words overlap and share 1 or more letters.

Drop your entry into our office or scan and email to info@cathcartha.co.uk - Good luck.

Children's Word Search

F	S	N	O	W	M	A	N	Y	P	V	W	R	U	E
X	I	U	E	I	L	I	G	O	F	I	A	R	H	T
U	C	R	C	T	U	O	L	D	N	G	K	L	I	A
C	S	E	E	G	I	A	Z	T	S	O	R	F	B	R
C	N	O	N	P	R	H	E	O	M	H	Q	C	E	G
H	M	E	P	B	L	R	W	C	Y	P	K	M	R	I
I	P	O	E	E	K	A	L	F	W	O	N	S	N	M
L	O	A	G	T	O	Q	C	I	Z	U	C	P	A	U
L	R	Z	A	K	O	C	P	E	I	J	J	D	T	Z
Y	T	H	O	T	C	H	O	C	O	L	A	T	E	J



chilly
fireplace
frost
hibernate
hot chocolate
migrate

penguin
polar bear
snowflake
snowman
white
winter

For the adults, hidden in this newsletter is lines from a famous song. Please name the Artist and the Song to be entered into our prize draw. Entries must be submitted before Wednesday 18th December 2019.

Name:

Parent/Guardians Name:

Address:

Artist:

Song:

Tel No:

Email:

How to contact us: Cathcart & District Housing Association Ltd, 3/5 Rhannan Road, Cathcart, Glasgow G44 3AZ. Tel: 0141 633 2779 or e-mail info@cathcartha.co.uk

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