

Rent Harmonisation proposed April 2027 Tenant Information Leaflet

Rent Harmonisation – Tenant Consultation



What is this about?

CDHA is working towards introducing **rent harmonisation** from **April 2027**. This means rents would be brought into line so that similar homes have similar rents.

No changes will happen before April 2027.

We want to hear **your views** before anything is decided.

What is rent harmonisation?

Rent harmonisation means:

- Tenants living in similar types of homes pay similar rent
- Differences in rent based on when or how a property was built are recognised in setting rents

Some tenants' rents may:

- Increase
- Decrease
- Stay the same

Any changes would be introduced **gradually** and with support.

Why is CDHA considering this?

CDHA is looking at rent harmonisation to:

- Be fair and consistent across homes
- Make rents easier to understand
- Support long-term investment in homes and services



How can tenants get involved?

You can take part in **two ways**:

1. Information Sessions

We will hold **two information sessions** where you can:

- Learn more about rent harmonisation
- Ask questions
- Share your views

Dates, times, and locations will be shared separately. More details are included in our newsletter.



2. Tenant Questionnaire

You can complete a questionnaire to tell us:

- What you think about rent harmonisation
- Any worries or concerns
- What support you might need

You can complete it:

- Online - <https://forms.cloud.microsoft/e/MtVTV7U6pg>
- On paper
- With help from staff if needed
- Using the QR code below:



What happens next?

- All feedback will be reviewed carefully
- A summary of what tenants told us will be shared
- Your views will help shape future decisions

Need help or more information?

If you need this information in another format (large print, translation, or help completing the questionnaire), please contact CDHA.



Tenant Questionnaire

Rent Harmonisation Consultation



Alternatively, this consultation can be completed online
<https://forms.cloud.microsoft/e/MtVTV7U6pg>
or by scanning the QR code opposite.

About You (Optional)

How long have you rented a home from CDHA?

Date of tenancy start _____

Understanding Rent Harmonisation

Before this consultation, had you heard of rent harmonisation?

☐ Yes

☐ No

How clear do you feel the information about rent harmonisation is?

☐ Very clear

☐ Quite clear

☐ Not very clear

☐ Not clear at all

Your Views

How do you feel about CDHA considering rent harmonisation from April 2027?

☐ Very supportive

☐ Somewhat supportive

☐ Neutral

☐ Somewhat concerned

☐ Very concerned

What are your main concerns, if any?

(Please tick all that apply)

☐ Affordability

☐ Impact on household budget

☐ Not knowing how much rent might change

☐ Lack of information

☐ Other (please explain): _____

Impact on You

How worried are you about how rent harmonisation might affect you?

☐ Not worried

☐ Slightly worried

☐ Moderately worried

☐ Very worried

What would help you most if rent changes were introduced?

☐ Gradual changes over time

☐ Clear information in advance

☐ Financial advice or support

☐ Ability to ask questions one-to-one

☐ Other (please explain):

Communication and Support

How would you prefer to receive information?

☐ Letters

☐ Email

☐ Text messages

☐ Website

☐ Face-to-face meetings

Did you attend (or plan to attend) an information session?

☐ Yes

☐ No

☐ I didn't know about them

Final Thoughts

Is there anything else you would like CDHA to consider before making a decision on rent harmonisation?
