

BULK UP LIFT OVER THE CHRISTMAS HOLIDAYS

During the Christmas season the usual bulk up lift services can be delayed or suspended. The service can be delayed as it is a busier time and the service is more in demand with items from Christmas clear outs to be collected. Bad weather, ice and snow can also cause delays as this makes it harder for the vans to be out collecting items.

The service will also be suspended from Sunday 20th December to Monday 18th January for the holidays, so items reported during these dates will not be collected until after Monday 18th January. Also items reported after 20th November may not be collected before the holidays so these items may also not be collected until after Monday 18th January. Glasgow City Council is working on bringing the service up to date before the holidays to avoid a build-up of uncollected items as much as possible.

REPAIRS REPORTING FOR PRIVATE LANDLORDS

All common repairs must be reported by owners. We cannot instruct repairs reported by Private Landlord's

tenants. A repair may appear to be common but when investigated this may not be the case. An example is when an intercom is faulty. The fault may be within the flat and not at the common control panel. In cases like this owners are charged for the repair through their Factoring account which may come as a surprise if their tenant has not told them about it.

If you are a Private Landlord and wish to authorise your tenant to report repairs on your behalf please inform us in writing.



DOG FOULING

This has become an issue in the local area, one which is prevalent all around the city. As a result the Community Safety Glasgow and Glasgow City Council have taken action in this respect.



Cathcart & District Housing Association is working closely with Community Safety Glasgow to ensure that the people responsible are caught.

If you allow your dog to foul the pavement or public areas you can cause a great deal of stress to other people who may pick it up on their shoes and carry it into their homes. Children may fall on it and become unwell if they then touch it and transfer their fingers to their mouth. It is because of these reasons that the issue has been given priority.

£40.00 'on the spot' fines are being issued.

We will work with Community Safety Glasgow and the Council and report any incidents whereby someone is persistently letting their dog foul the street, that we either witness or that you tell us about. All reports will be treated in strict confidence.

Reports can be made directly to Glasgow City Council on 03003437027

You can also go to the Community Safety Glasgow website to report or ask questions regarding all types of anti-social issues.

NOISE NUISANCE

As the festivities approach we would ask all residents to respect their neighbours and remember that noise can travel easily in your close. The association understands that at this time of year people have friends and family visiting, however anti-social levels of noise are not acceptable at any time of the year. For anyone being affected by anti-social noise please remember to contact the Glasgow City Council Noise Team on 0141 287 6688. This is an out of hour's service that can be used between the hours of 5pm and 3am. We would ask that noise of this level at any other time of the day be reported to the local police station by dialling 101 from your landline or mobile phone. Please enjoy this time of year with your loved ones but spare a thought for your neighbours too.



CHRISTMAS WORD SEARCH



Try our Christmas word search. Every entry returned to the office by 11 January 2016 will go into our draw for a £30 M & S Voucher.

Words can go horizontally, vertically and diagonally in all eight directions. Words overlap and share 1 or more letters.

When you are done, the unused letters in the grid will spell out a hidden message. Pick them out from left to right, top line to bottom line.

S	G	O	C	O	D	T	J	E	I	S	D	E	E	R	T	R	E	H	S	A	D	I
T	N	R	A	G	S	A	L	I	L	N	G	D	K	A	S	A	N	T	A	M	E	R
H	A	E	R	R	I	V	Y	E	N	G	Y	S	C	A	H	R	I	J	O	Y	S	T
G	D	C	O	M	E	A	I	E	N	G	I	S	T	C	C	O	Y	O	U	Y	Q	J
I	V	N	L	S	Y	G	N	O	K	N	L	C	H	F	O	R	V	V	P	E	D	X
L	E	A	S	L	H	Y	G	X	G	A	D	E	O	T	R	M	A	F	K	K	R	M
Y	N	D	L	E	S	N	I	T	D	X	L	E	B	L	A	N	E	T	V	R	N	W
E	T	O	P	D	Y	F	N	R	R	R	M	F	C	E	D	E	Z	T	S	U	A	B
N	H	C	S	D	K	K	E	E	G	S	U	Q	W	E	L	R	R	T	R	T	M	Y
M	J	U	N	L	K	D	N	N	A	K	T	D	Z	O	M	L	E	W	E	N	W	R
I	B	P	O	R	N	N	I	M	M	H	Q	X	O	R	N	B	S	C	I	F	O	R
H	L	I	W	O	O	K	T	S	Y	O	T	J	V	L	H	S	E	N	N	X	N	E
C	I	D	S	D	C	S	V	I	X	E	N	M	Y	M	P	C	S	R	D	A	S	M
V	T	E	R	O	I	N	O	R	T	H	P	O	L	E	A	H	T	X	E	Y	R	E
G	Z	Y	T	R	M	K	G	N	I	D	D	U	P	E	Z	L	F	G	E	K	N	P
Q	E	S	H	N	F	S	E	L	B	U	A	B	P	L	K	P	I	N	R	I	F	T
R	N	C	P	M	I	S	T	L	E	T	O	E	Q	K	W	Q	G	P	P	W	N	V

HIDDEN MESSAGE:

.....

.....

.....

.....

.....

.....

- | | | | | |
|------------|-----------|------------|-----------|--------------|
| advent | blitzen | turkey | snow | snowman |
| dancer joy | december | carols | wreath | comet |
| reindeer | merry | eggnog | christmas | ivy |
| tinsel | santa | north pole | gifts | pudding |
| baubles | tree | sleigh | pine | star |
| dasher | cake | vixen | snowflake | cupid |
| lights | donner | chimney | cold | jingle bells |
| rudolph | mistletoe | elves | holly | red nose |
| toys | sing | peace | prancer | stocking |

Name:

Tel No:

Address:

E mail:

Drop your entry into our office or scan and e mail to info@cathcartha.co.uk - Good luck!

